



The Animal Playhouse

STAY • PLAY • LEARN

**Boarding/Daycare
Contract**

Dog and Cat

136 Orchard Park Road * West Seneca, NY 14224 * (716)324-5500

Owner Information

Owner's Name: _____

Address: _____

Home Phone: _____ Other Phone: _____

Email: _____

Emergency Contact: _____

Relationship to you: _____ Phone Number: _____

Are they able to pick up in case of an emergency? Yes No

Other Approved Pickup Adults: _____

We will ALWAYS require your advance authorization for anyone who comes to pick up your dog who is not you 😊

Pet Information

Name: _____

Species (circle one): Canine or Feline

Breed: _____

Birth Date: _____ M F Weight: _____ Microchipped? Yes/No

Neutered/Spayed? Yes/No

Is your dog Housetrained? Y N

How often does he/she go to the bathroom? _____

Is your dog crated at home? Y N

Veterinarian Information:

Dogs are required to have DHPP, Kennel Cough, and Rabies vaccines. Cats are required to have FVRCP and Rabies vaccines. You must provide a copy of your vaccination record prior to your pet's Overnight STAY for the comfort and safety of all guests!

Veterinarian: _____

Telephone: _____

Date and purpose of most recent visit: _____



Health Information:

If your pet has any of these illnesses or others while participating in daycare or boarding at any time, please refrain from bringing them. Sick or injured pets will be sent home immediately.

****Vomiting, Diarrhea, Coughing/Sneezing/Hacking, Loss of appetite, Limping or lameness, Pain, Squinting/tearing, Ear infection/itching ears/shaking head/swollen ear flap, Itchy skin or skin infection, Wounds on the skin, Ringworm, Parvo, Kennel Cough or any symptoms of Kennel Cough, Herpes, Papilloma/Warts, Giardia, Intestinal parasites****

Does your pet have any Medical Conditions? Please list them **ALL**:

Does your pet have any **ALLERGIES** (food, medication, seasonal)? If yes, please list them:

Is your pet on any Medications? Please list **ALL** Medications, doses and reasons for giving. All medications need to be in ***original*** containers with a prescription label.

Example: Phenobarbital 30 mg: Give ½ tablet by mouth every 12 hours for seizure control. In blue prescription vial.

1. _____
2. _____
3. _____

Please list all food, treats, how much, and how often to feed: Please also label all containers of food or treats with your pet's name and the name of the food or treats.

Example: Purina Dog food: Feed 1 cup at 8am and 6pm

Example: Greenies: Give 1 treat at 6pm

1. _____
2. _____
3. _____

If your pet is not eating during their stay, please mark what we can offer:

- Peanut Butter Chicken Broth Science Diet wet food Cheese

Animal Behavior Information

Has your pet ever participated in daycare/boarding before? If so, where and for how long?

Has your pet ever done any of the following? Check all that apply:

Growled Snarled Snapped Bitten Lunged Hissed Scratched

Has your dog ever been aggressive on leash? If so, please explain:

Has your pet ever injured themselves while at daycare/boarding? If so, please explain:

Is there any part of your pet's body that it doesn't like to be touched or handled? Please list:

Please list any problem behaviors your pet may show, such as jumping, mouthing, separation anxiety, marking, or aggression:

Does your cat/dog chew and/or swallow inappropriate objects such as string, towels, blankets, beds, toys, bowls, doors, flooring, or any other item that has not been listed?

Is your dog/cat food, toy, or water bowl possessive?

Are there any restrictions you have for your pet while here for daycare/boarding?

Please list any special requests for your pet for their comfort and safety:

Terms and Conditions for Boarding

1. All **dogs** must be dropped off and picked up on a leash. All **cats** must be secured in a carrier. **NO EXCEPTIONS.**
2. All dogs must be wearing a standard collar including identification when coming for an Overnight STAY! Choke chains, prong collars, muzzles, and e-collars are not permitted to be on your dog while boarding.
3. All food must be provided by the owner for each day in a sealed container with the pet's name clearly on the outside. Feeding instructions and dosing info must be clearly printed on a card inside the container. All medications must be in their original containers with a veterinary prescription label. If food is not provided, you will be charged \$5 each day for using food provided by TAP.
4. Females that are pregnant or in heat cannot be boarded. Intact dogs of either gender may not participate in Day PLAY! while boarding unless under the age of 6 months.
5. **Drop off** is Monday – Friday 7am – 4pm and Saturday 8am – 11:45am. **Pick up** is Monday – Friday 7am – 1pm and Saturday 8am – 12pm. Pick up after 1pm will result in being charged another full day of boarding.
6. You must submit proof of vaccinations. Dogs must be up to date with: **Rabies, Distemper, and Kennel Cough.** Cats must be up to date on: **Rabies and Feline Distemper** prior to boarding.
7. **Deposits:** overnight 1 day = no deposit, 2 – 7 days = \$50 deposit, 7+ days = \$100 deposit, major Holidays = \$50 deposit. The deposit will be used towards your total at the end of the reservation. Cancellations made within 48+ hours will have the deposit 100% refunded, 24 – 48 hours' notice = 50% of the deposit, and a no-show or same day notice will not have the deposit returned.
8. Payment in full is required at the time of Pick-up. **NO EXCEPTIONS.**
9. We reserve the right to refuse any aggressive dog(s) or dog(s) that cannot be handled by The Animal Playhouse staff.

Terms and Conditions for Daycare

1. Daycare is a positive, friendly experience where dogs can enjoy the company of other dogs in a safe and clean environment monitored by trained daycare attendees. Aggression of any kind is **NOT** tolerated. If your dog exhibits aggressive behavior at any time, we reserve the right to permanently remove a dog from daycare at our discretion. We reserve the right to not admit dogs based on temperament and level of sociability with other dogs. We reserve the right to remove any dog from special activities (such as: hose, pool, toys).
2. An evaluation of your dog is required before your dog can be accepted into daycare at The Animal Playhouse. If passed, your dog will be in a 4 week trial period as behavior may change as he/she becomes more comfortable. If we determine that he/she is not creating a good/safe environment for the group as a whole, then we reserve the right to dismiss your dog. We are not responsible for any behaviors your dog may acquire.
3. All dogs must be spayed or neutered if 6 months of age or older.
4. All dogs must be dropped off and picked up on a leash. **NO EXCEPTIONS.**
5. Choke chains, prong collars, muzzles, or other slip collars are not permitted while attending playgroups. They will be removed and set aside for when you pick up.
6. If your dog is **UNDER** 8 months and you would like him/her to have a lunch: all food must be in a container or bag **LABELED** with their name. Our lunch dogs are placed in a kennel from either 11am – 12pm or 12pm – 1pm. If your dog cannot be placed in a kennel or is over 8 months in age, please do not bring a lunch.
7. We have a No Cough Tolerance. If your dog is coughing (may sound like gagging) for **ANY** reason, whether they have consumed a foreign object or have suspected kennel cough, they will not be allowed to come to daycare until the coughing has resolved.
8. Advanced reservations are required to guarantee a spot in Daycare. You may make reservations by calling 716-324-5500 or making a request reservation online.
9. Payment in full is required at the time of pick up. **NO EXCEPTIONS**
10. Daycare hours are from 7:00 am until 6:00 pm. Daycare closes promptly at 6:00 pm. If you have not picked up your dog by 6pm a \$5.00 late fee applies. After 6:30 pm if your dog has still not been picked up, The Animal Playhouse is closed, and an overnight boarding fee will be applied. You must then pick up your dog between 7:00 am and 1:00 pm the next morning. A 'No Show' to your reservation will result in a \$5 fee that will be added to your account. All such fees are due at the time you pick up your dog.

Liability Waiver and Policies

The Animal Playhouse endeavors to offer only sound, safe and responsible care for my dog(s). However, I have been told and understand the risks inherent in dog daycare/boarding, including, but not limited to, interactions with other dogs and potential exposure to disease and parasites. Further, I am and will remain, responsible for the actions of my dog at all times and I hereby agree to indemnify and hold harmless the Animal Playhouse of any and all claims of injury, expense, costs or damages caused by the actions of my dog while under The Animal Playhouse care. I have been told by The Animal Playhouse and understand the inherent risks of owning a dog, including but not limited to the risk of dog bites to myself or others. I recognize that The Animal Playhouse is not responsible for any unintentional errors, omissions, or incorrect assertions.

One of the advantages of daycare/boarding at our facility is that veterinary attention is readily available should the need arise. If your pet(s) should become ill or injured during your absence, a veterinarian/technician at Southtowns Animal Hospital will give you a call regarding your pet's symptom(s), expenses, and treatment(s). Please indicate your wishes below should your pet require treatment to relieve immediate discomfort or receive medical attention for any reason.

I Authorize - The Animal Playhouse to seek first aid or resuscitative care as determined appropriate by The Animal Playhouse and I agree to indemnify and hold harmless The Animal Playhouse for all and any results thereof. If you authorize, please fill out the financial part below:

Please **CIRCLE** an amount listed below and place your **INITIALS** next to your preferred choice:

_____ I authorize up to **(circle one)** \$100, \$200, \$500, or (preferred amount) _____ in medical care for my pet. If you authorize ANY amount deemed necessary by the Veterinarian, please write "Any" in the space provided.

OR

I DO NOT Authorize - The Animal Playhouse to seek first aid or resuscitative care as determined appropriate by The Animal Playhouse and I agree to indemnify and hold harmless The Animal Playhouse for all and any results thereof. Not authorizing prevents us from helping your pet in any situation until the owner has been reached or has arrived to the building.

This contract is validated by the signature(s) below:

Owner (print):

Owner (sign):

Boarding Policy for Admitted Items

Collars:

For your pets' comfort and safety there are no prong collars, choke collars, electric collars, body harnesses allowed on your pet in the kennel.

Toys:

Please keep all toys clean and safe at home. **We do not accept:** ANY toys or bully sticks as they are choking hazards and compromise the safety of our guests. We do provide toys of various kinds.

Food & Treats:

We recommend keeping your pet on the same food as they are at home to prevent upset stomach. Please provide your food in a tightly sealed container or bag labeled with your pet's name and how much to feed. If your pet does not have its original food or chooses not to eat their normal diet, we can provide Science Diet Adult wet/dry food for an additional \$5/day. If your pet requires us to provide a prescription diet, this will be at the owner's expense. Slow feeders are accepted, all other bowls please keep at home. You may bring edible treats for your pet. **We do not accept:** rawhides, non-edible real bones, antlers, or bully sticks as they are choking hazards and compromise the safety of our guests.

Blankets/Bedding/Clothing:

Home items can become soiled or destroyed while pets are boarding and require daily washing, losing the "home" scent. We wash many loads of laundry a day and these items can be lost and we cannot guarantee the return of these personal items. We do provide beds, blankets, and cots for all of our guests. **Please keep your bedding clean and safe at home as it will not be accepted.**

Medications:

Please bring medications in their **original** containers to ensure proper administration. We do not accept medications that are not in their original container as this is a violation of OSHA guidelines.

Please sign below indicating that you understand our policy of admitted items:

Signature: _____ Date: _____



PHOTO RELEASE FORM

I hereby grant The Animal Playhouse permission to use any photographs/videos of my pet, in any and all of its publications, including web entries, without payment or other consideration. I also give authorization to use my pets name and information as printed below.

I understand and agree that all materials will become the property of The Animal Playhouse and will not be returned. I hereby authorize The Animal Playhouse to edit, alter, copy, exhibit, publish or distribute these photos for any lawful purpose. Additionally, I waive the right to royalties or other compensation arising or related to the use of the

I HAVE READ AND UNDERSTAND THE ABOVE PHOTO RELEASE

ACCEPT:

DECLINE:

Print Name

Pet's name

Signature