



# The Animal Playhouse

STAY • PLAY • LEARN

**Boarding/Daycare  
Contract**

**Dog and Cat**

136 Orchard Park Road West Seneca, NY 14224

P: (716)324-5500 F: (716) 824-4712 theanimalplayhouse@gmail.com

## Owner Information

Primary Owner: \_\_\_\_\_

Additional Owner: \_\_\_\_\_

Address: \_\_\_\_\_

Cell Phone: \_\_\_\_\_ Other Phone: \_\_\_\_\_

Email: \_\_\_\_\_

(Please provide email for vaccine reminders & confirmations)

Emergency Contact: \_\_\_\_\_

(Please list someone over the age of 18)

Relationship to you: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Authorized people to pick up/drop off:

\_\_\_\_\_

We will ALWAYS attempt to contact you first

## Pet Information

Pet #1: \_\_\_\_\_

Pet #2: \_\_\_\_\_

Species (circle one): Canine or Feline

Breed(s): \_\_\_\_\_

Birth Date(s): \_\_\_\_\_  M  F Weight(s): \_\_\_\_\_ Microchipped? Yes/No

Neutered/Spayed? Yes/No

Has your pet ever attended training classes?  Y  N

If yes, what type of class or training? \_\_\_\_\_

How often does he/she go outside to go to the bathroom at home? \_\_\_\_\_

Is your dog crated at home?  Y  N

## Veterinarian Information

Dogs are required to have **DHPP, Bordetella, and Rabies**

Cats are required to have **FVRCP and Rabies**

You must provide a copy of your vaccination record prior to your pet's stay.

Veterinarian: \_\_\_\_\_

Phone: \_\_\_\_\_

Date and purpose of most recent visit: \_\_\_\_\_



## Health Information

If your pet has any of these (but not limited to) illnesses while participating in daycare or boarding at any time, **please refrain from bringing them**. Sick or injured pets will be sent home immediately.

**\*\*Vomiting, Diarrhea, Coughing/Sneezing/Hacking, Loss of appetite, Limping or lameness, Pain, Squinting/tearing, Ear infection/itching ears/shaking head/swollen ear flap, Itchy skin or skin infection, Wounds on the skin, Ringworm, Parvo, Kennel Cough or any symptoms of Kennel Cough, Herpes, Papilloma/Warts, Giardia, Intestinal parasites, etc.\*\***

Does your pet have any Medical Conditions? Please list them **ALL**:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Does your pet have any **ALLERGIES** (food, medication, seasonal, etc.)? If yes, please list them:

\_\_\_\_\_  
\_\_\_\_\_

Is your pet on any Medications? Please list **ALL** Medications, doses and reasons for giving. All medications need to be in **\*original\*** containers with a prescription label.

*Example: Phenobarbital 30 mg: Give ½ tablet by mouth every 12 hours for seizure control. In blue prescription vial.*

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

Please list all food, treats, how much, and how often to feed: Please also label all containers of food or treats with your pet's name and the name of the food or treats.

*Example: Purina Dog food: Feed 1 cup at 8am and 6pm*

*Example: Greenies: Give 1 treat at 6pm*

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

If your pet is not eating during their stay, please mark what we can offer:

- Peanut Butter       Chicken Broth       Science Diet wet food       Cheese

## Animal Behavior Information

Has your pet ever participated in daycare/boarding before? If yes, where, for how long, and why are you changing facilities?

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Has your pet ever done any of the following to a human? Check all that apply:

Growled  Snarled  Snapped  Bitten  Lunged  Hissed  Scratched (intentional)

Is or can your dog be aggressive/reactive on leash? If so, please explain:

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Has your pet ever injured themselves while at daycare/boarding? If so, please explain:

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Is there any part of your pet's body that it doesn't like to be touched or is sensitive? Please list:

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Please list any problem behaviors your pet may show, such as jumping, mouthing humans, separation anxiety, any form aggression/possessiveness (food, toys, water bowls), etc.:

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Does your cat/dog chew and/or swallow inappropriate objects such as string, towels, blankets, beds, toys, bowls, doors, flooring, or any other item that has not been listed?

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Are there any restrictions that will apply for when your pet is here for daycare/boarding?

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## **Terms and Conditions for Boarding**

(please initial each one in agreement that you understand our policies)

Owner understands and agrees that while handling their own animal they are responsible for any harm or injuries that occur while at The Animal Playhouse or parking lot of Southtowns Animal Hospital/The Animal Playhouse.

Owner understands that all dogs must be wearing a standard collar with identification when coming for boarding. Choke chains, prong collars, muzzles, and e-collars are not permitted to be on your dog while boarding and/or will be taken off as this is a safety precaution.

Owner understands that **all food** must be provided by the owner in a sealed container with the pet's name clearly on the outside. **All medications** must be in their **original containers** with a veterinary prescription label. If food

is not provided or there is not enough for the entire stay, owner will be charged \$5 each day for using food provided by TAP.

Owner understands that females that are pregnant or in heat will not be boarded, day boarded, and/or allowed to participate in daycare. Intact dogs of either gender cannot participate in daycare if over the age of 6 months.

**Boarding Drop off:** Monday – Friday 7am – 4pm and Saturday 8am – 12pm. **Boarding Pick up:** Monday – Friday 7am – 1pm and Saturday 8am – 12pm. Owner understands that pick up after 1pm will result in being charged another full day of boarding. A \$10 no show fee may also be added to your bill if The Animal Playhouse is not notified of cancellation.

Owner understands that submissions of updated vaccinations are required before making a reservation. Dogs must be up to date with: **Rabies, Distemper, and Kennel Cough**. Cats must be up to date on: **Rabies and Feline Distemper** prior to boarding. **It is your responsibility to provide ongoing updated vaccine records to us.**

**Deposits:** overnight 1 day = no deposit, 3 – 7 days = \$50 deposit, 7+ days = \$100 deposit, major Holidays = \$50 deposit. Owner understands the deposit will be used towards your total at the end of the reservation. Cancellations made within 48+ hours will have the deposit 100% refunded, 24 – 48 hours' notice = 50% of the deposit, and a no-show or same day notice will have the deposit forfeited and charged with an additional \$10 no show fee.

Owner understands that payment in full is required at the time of their scheduled pick up. Long term boarding requires a card on file and a weekly payment.

Owner understands that we reserve the right to refuse any dog(s) that cannot be handled by The Animal Playhouse staff. I also understand that if my dog bites another pet or person in any circumstance that he/she cannot return to The Animal Playhouse.

Owner understands and is aware that boarding their pet at a facility with multiple other pets present may cause a rise in risk for illness. Owner agrees to indemnify and hold harmless The Animal Playhouse and staff for any illness that their pet occurs while they are here.

Owner understands that if The Animal Playhouse notices any fleas on your pet while boarding, it is our policy to give a flea treated bath under the owner's expense. We recommend a monthly flea/tick treatment afterwards.

## **Terms and Conditions for Daycare**

(please initial each one in agreement that you understand our policies)

Owner understands that aggression or inappropriate behavior of any kind is **NOT** tolerated. If your dog exhibits any behavior that The Animal Playhouse deems inappropriate at any time, we reserve the right to permanently remove your dog from daycare. We reserve the right to not admit dogs based on temperament and level of sociability with other dogs. We also reserve the right to remove any dog from special activities (such as: hose, pool, toys, etc.). Owner also understands that daycare is a space of all different types of dogs from different households with different temperaments and you hold harmless The Animal Playhouse for any injuries while playing.

Owner understands an evaluation of your dog is required before your dog can be accepted into daycare at The Animal Playhouse. If passed, your dog will be in a 4 week trial period as behavior may change as he/she becomes more comfortable. If we determine that he/she is creating a stressful/unsafe environment for the group as a whole, then we reserve the right to dismiss your dog. We are not responsible for any behaviors your dog may acquire.

Owner understands that their dog(s) must be spayed or neutered if 6 months of age or older to participate in daycare.

Owner understands that if their dog does not participate in daycare at The Animal Playhouse for 3 months or more, a re-evaluation is required to come back to daycare.

Owner understands all dogs must be dropped off and picked up on a leash. We are not responsible for any injuries or harm once the pet is in your hands or care.

Owner understands that we do not leave any type of collar on while attending daycare. They will be removed and set aside for when you pick up.

Owner understands if their dog is **UNDER 8 months** and you would like him/her to have a lunch: all food must be in a container or bag **LABELED** with their name. If not labeled, we cannot guarantee your dog will receive their lunch. Our lunch dogs are placed in a kennel from either 11am – 12pm or 12pm – 1pm. **If your dog cannot be placed in a kennel due to anxiety or is over 8 months in age, please do not bring a lunch.**

Owner understands we have a **No Cough Tolerance**. If your dog is coughing (may sound like gagging) for **ANY** reason, whether they have consumed a foreign object or have suspected kennel cough, **they will not be allowed to come to daycare until the coughing has resolved.**

Owner understands advanced reservations are required for Daycare. You may make reservations by calling 716-324-5500 or making a reservation request online through our website. We recommend scheduling at least 2-3 days in advanced.

Owner understands daycare is open from 7:00 am until 6:00 pm. **All dogs are required to be here by 10am to participate.** If you have not picked up your dog by 6:05pm a \$5.00 late fee applies. At 6:10 pm a \$10 late fee applies.

After 6:30pm an overnight boarding fee will be applied. A **'No Show'** to your reservation will result in a \$10 fee that will be added to your account. All fees are due at the time of pick up.

Owner understands their dog must be in the owner's household for a minimum of 30 days prior to an evaluation.

## **Liability Waiver and Policies**

The Animal Playhouse endeavors to offer only sound, safe and responsible care for my dog(s). However, I have been told and understand the risks inherent in dog daycare/boarding, including, but not limited to, interactions with other dogs and potential exposure to disease and parasites. Further, I am and will remain, responsible for the actions of my dog at all times and I hereby agree to indemnify and hold harmless the Animal Playhouse of any and all claims of injury, expense, costs or damages caused by the actions of my dog while under The Animal Playhouse care. I have been told by The Animal Playhouse and understand the inherent risks of owning a dog, including but not limited to the risk of dog bites to myself or others. I recognize that The Animal Playhouse is not responsible for any unintentional errors, omissions, or incorrect assertions.

One of the advantages of daycare/boarding at our facility is that veterinary attention is readily available should the need arise. If your pet(s) should become ill or injured during your absence, a veterinarian/technician at Southtowns Animal Hospital will give you a call regarding your pet's symptom(s), expenses, and treatment(s). Please indicate your wishes below should your pet require treatment to relieve immediate discomfort or receive medical attention for any reason deemed necessary.

**I Authorize** - The Animal Playhouse to seek first aid or resuscitative care as determined appropriate by The Animal Playhouse and I agree to indemnify and hold harmless The Animal Playhouse for all and any results thereof. If you authorize, please fill out the financial part below:

Please **CIRCLE** an amount listed below and place your **INITIALS** next to your preferred choice:

\_\_\_\_\_ I authorize up to **(circle one)** \$100, \$200, \$500, or (preferred amount) \$\_\_\_\_\_ in medical care for my pet. If you authorize ANY amount deemed necessary by the Veterinarian, please write "Any" in the space provided.

**OR**

**I DO NOT** Authorize - The Animal Playhouse to seek first aid or resuscitative care as determined appropriate by The Animal Playhouse and I agree to indemnify and hold harmless The Animal Playhouse for all and any results thereof. Not authorizing prevents us from helping your pet in any situation until the owner has been reached or has arrived to the building.

This contract is validated by the signature(s) below:

Owner (print):

Owner (sign):

\_\_\_\_\_

\_\_\_\_\_

# Boarding Policy for Admitted Items

## Collars:

For your pets' comfort and safety there are no prong collars, choke collars, electric collars, body harnesses allowed on your pet in the kennel.

## Toys:

Please keep all toys clean and safe at home. **We do not accept:** ANY toys or bully sticks as they are choking hazards and compromise the safety of our guests. We do provide toys of various kinds.

## Food & Treats:

We recommend keeping your pet on the same food as they are at home to prevent upset stomach. Please provide your food in a tightly sealed container or bag labeled with your pet's name and how much to feed. If your pet does not have its original food or chooses not to eat their normal diet, we can provide Science Diet Adult wet/dry food for an additional \$5/day. If your pet requires us to provide a prescription diet, this will be at the owner's expense. Slow feeders are accepted, all other bowls please keep at home. You may bring edible treats for your pet. **We do not accept:** rawhides, non-edible real bones, antlers, or bully sticks as they are choking hazards and compromise the safety of our guests.

## Blankets/Bedding/Clothing:

Home items can become soiled or destroyed while pets are boarding and require daily washing, losing the "home" scent. We wash many loads of laundry a day and these items can be lost and we cannot guarantee the return of these personal items. We do provide beds, blankets, and cots for all of our guests. **Please keep your bedding clean and safe at home as it will not be accepted.**

## Medications:

Please bring medications in their **original** containers to ensure proper administration. We do not accept medications that are not in their original container as this is a violation of OSHA guidelines.

Please sign below indicating that you understand our policy of admitted items:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## **Credit Card Authorization Form**

### **The Animal Playhouse**

The Animal Playhouse requires a current credit card on file with us for any instances:

- Deposits for reservations
- Veterinary care if deemed necessary
- Long term boarding
- Pick up not by owner
- No show/cancellation fee's
- Additional services that are deemed necessary by The Animal Playhouse

**Any charges made will have a receipt emailed to you.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_



## PHOTO RELEASE FORM

I hereby grant The Animal Playhouse permission to use any photographs/videos of my pet, in any and all of its publications, including web entries, without payment or other consideration. I also give authorization to use my pets name and information as printed below.

I understand and agree that all materials will become the property of The Animal Playhouse and will not be returned. I hereby authorize The Animal Playhouse to edit, alter, copy, exhibit, publish or distribute these photos for any lawful purpose. Additionally, I waive the right to royalties or other compensation arising or related to the use of the

\*I HAVE READ AND UNDERSTAND THE ABOVE PHOTO RELEASE\*

ACCEPT:

DECLINE:

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Pet's name

\_\_\_\_\_  
Signature